

# Nature'R Us Landscaping - Snow Removal - Service Agreement



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*Nature'R Us Landscaping Snow Removal 2023-2024 Service Agreement* - This statement of services is not a **contract, bill, or invoice** - it is provided to gather insight on services you may be interested in for the upcoming season which also helps me to become more organized as I aim to offer the best service possible.

**PLEASE FILL OUT / UPDATE THE INFORMATION BELOW FOR THE CURRENT YEAR**

Customer Name	
Service Address	
Contact Phone	
Email	

## Pay Per Snow Removal Service – Review & select from the following:

(Click and place a checkmark in the proper box)

Pay as needed per snow fall. My services are available from November 15th to April 15th, offering snow blowing, shoveling, salting, and ice melting. I specialize in clearing driveways that are 30ft. to 50ft. long walkways, steps, and sidewalks.

You will ONLY be billed for services provided based on the chosen package. My coverage includes snowstorms ranging from 5cm-15cm / 1.5"-6". For any snowfall above this range, an additional \$5 per inch will be added to the invoice. If you travel outside the country, I will send you an invoice that must be paid before I can provide services. Once the snow removal is complete, I will send you a photo of your property before and after the services.

- 1)  **Pay Per Service Snow Removal: 1-Car Driveway =\$55.**
  - a)  Front Steps & Walkway: = Included
  - b)  Sidewalk: = \$10 up
  - c)  Deck/Steps/Side Pathway: = \$10 up
  - d)  Salting: = \$10 up
- 2)  **Pay Per Service Snow Removal: 2-Cars Driveway =\$65.**
  - a)  Front Steps & Walkway: = Included
  - b)  Sidewalk: = \$10 up
  - c)  Deck/Steps/Side Pathway: = \$10 up
  - d)  Salting: = \$10 up
- 3)  **Pay Per Service Snow Removal: 3-Cars Driveway =\$75.**
  - a)  Front Steps & Walkway: = Included
  - b)  Sidewalk: = \$15 up
  - c)  Deck/Steps/Side Pathway: = \$15 up
  - d)  Salting: = \$15 up
- 4)  **Pay Per Service Snow Removal: 4-Cars Driveway =\$85.**
  - a)  Front Steps & Walkway: = Included
  - b)  Sidewalk: = \$15 up
  - c)  Deck/Steps/Side Pathway: = \$15 up
  - d)  Salting: = \$15 up

## **Monthly & Seasonal Snow Removal Packages - Review & select from the following:**

(Click and place a checkmark in the proper box)

Select from the Monthly or Seasonal Snow Clearance Service Packages below. Add any other services you need from the list. My coverage includes snowstorms removal ranging from 5cm-15cm / 1.5"-6". For any snowfall above this range, an additional \$5 per inch will be added to the invoice or billed separately. These services will be provided from November 15th to April 15th. I will be handling the snow blowing, shoveling, salting, and ice melting for driveways ranging from 30ft. to 50ft. in length, walkways, steps, and sidewalks.

5)  **Monthly Snow Removal: 1-Car Driveway =\$155.**

- a)  Front Steps & Walkway: = Included
- b)  Sidewalk: = \$50 up
- c)  Deck/Steps/Side Pathway: = \$50 up
- d)  Salting: = \$50 up

6)  **Monthly Snow Removal: 2-Cars Driveway =\$165.**

- a)  Front Steps & Walkway: = Included
- b)  Sidewalk: = \$50 up
- c)  Deck/Steps/Side Pathway: = \$50 up
- d)  Salting: = \$50 up

7)  **Monthly Snow Removal: 3-Cars Driveway =\$185.**

- a)  Front Steps & Walkway: = Included
- b)  Sidewalk: = \$75 up
- c)  Deck/Steps/Side Pathway: = \$75 up
- d)  Salting: = \$75 up

8)  **Monthly Snow Removal: 4-Cars Driveway =\$195.**

- a)  Front Steps & Walkway: = Included
- b)  Sidewalk: = \$75 up
- c)  Deck/Steps/Side Pathway: = \$75 up
- d)  Salting: = \$75 up

9)  **Monthly Snow Removal: Commercial =\$450 Up**

- a)  Front Steps & Walkway: = \$150 up
- b)  Sidewalk: = \$150 up
- c)  Deck/Steps/Side Pathway: = \$150 up
- d)  Salting: = \$150 up

10)  **Seasonal Snow Removal: 1-Car Driveway =\$585.**

- a)  Front Steps & Walkway: = Included
- b)  Sidewalk: = \$140 up
- c)  Deck/Steps/Side Pathway: = \$140 up
- d)  Salting: = \$140 up

11)  **Seasonal Snow Removal: 2-Cars Driveway =\$685.**

- a)  Front Steps & Walkway: = Included
- b)  Sidewalk: = \$140 up
- c)  Deck/Steps/Side Pathway: = \$140 up
- d)  Salting: = \$140 up

12)  **Seasonal Snow Removal: 3-Cars Driveway =\$885.**

- a)  Front Steps & Walkway: = Included
- b)  Sidewalk: = \$150 up
- c)  Deck/Steps/Side Pathway: = \$150 up
- d)  Salting: = \$150 up

13)  **Seasonal Snow Removal: 4-Cars Driveway =\$985.**

- a)  Front Steps & Walkway: = Included
- b)  Sidewalk: = \$150 up
- c)  Deck/Steps/Side Pathway: = \$150 up
- d)  Salting: = \$150 up

14)  **Seasonal Snow Removal: Commercial =\$2,250 Up**

- a)  Front Steps & Walkway: = \$250 up
- b)  Sidewalk: = \$250 up
- c)  Deck/Steps/Side Pathway: = \$250 up
- d)  Salting: = \$250 up

### **Regular Services Offer**

- **Lawn Care:** Lawn Mowing, Line Edging, Weed Trimming, Grass Clippings Cleanup, or Mulch.
- **Fall & Spring Cleanup:** Leaf Raking, Leaf Blowing, Yard and Garden Flowers Dead Plants and Debris Removal.
- **Snow Removal:** Snow Shoveling, Snow Blowing, and Snow Salting

### **Other Services Offered**

- Aeration of Lawn - Dethatching Lawn - deadheading flowers - Lawn Fertilization - Gardening Maintenance - Hedge Trimming - Landscape Design - Mulching - Pavers Installation - Pruning - Over Seeding - Small Tree Trimming - Snow Removal - Sod Installation and Weed Control.

Visa Card, Mastercard, Debit Cards, Apple Pay, Google Pay, and PayPal Charges a transaction fee of 2.9% + \$0.30. It will be added towards your payments.

I understand the importance of providing consistent service for your property, which is why I dedicate time and resources to ensure your property is taken care of, regardless of the snowfall. Even if there is no snow in some months, I will make up for it by increasing my efforts during other snowy months and adjusting my schedule accordingly. Please note that refunds are not available. Thank you for choosing my services.

# Snow Removal, Salt and Ice Melt Services Contract, Terms and Policy

Invoices are sent by email and can be paid online with Visa or Mastercard, or you can **email money transfer (e-Transfer to NatureRUsLandscaping@outlook.com)**. Payments must be received within 7 days of completed services. Your snow removal payments will be paid upfront, monthly, or per service based on package chosen by the customer.

For those of you that choose additional snow removal services off Sidewalk, Deck, Side Pathway to your property, and Salting or Ice Melting, cost will be added to your invoice. Cost added due to increased snowfall will be invoiced separately.

Please be aware that if a payment is 30 days overdue without notifying us, your contract will be cancelled, and services will be forfeited until payment is made. If you have saved your credit/debit card with us and/or want invoices auto billed, your card will be charged according to this schedule. If you need more information, feel free to contact me.

I offer a premium residential snow removal service. I service lawns and gardens year-round and am committed to delivering the same high standards for snow removal as I do for our landscape services. I work primarily through contracts to ensure my customers are top priority. Nature'R Us Landscaping also offers one-time services and call-ins, however customers contracted will receive top priority and services will be scheduled on the next available business day.

## Snow Removal Service Features

**Service Plans** – I offer Seasonal, Monthly, and Call-in Services. However, agreement-based packages will be prioritized, and call-ins will be subjected to date availability. Your seasonal snow removal services run from November 15<sup>th</sup> through April 15<sup>th</sup>.  
**5cm Threshold** - I service every snowstorm that accumulates just 5cm up to 15cm (1.5" up to 6") of snow. More than that will be **\$5 extra per inch**.

**Visits to Service** – Monthly and Seasonal Packages include unlimited visits per season. Those days will be divided throughout the season for snowfall that meets the required 5cm and above snowfall threshold.

**Salt Availability** – The availability and pricing of my salt product is dependent on availability from my suppliers. During heavy winters, there can be shortages that mean salt is unavailable, or my price increases. I will advise customers when this is the case.

## What happens if someone slips and falls on my property, or something is damaged?

I cannot be held liable under any conditions for the work performed or failure to perform work under this service agreement. Specifically, I am not responsible, nor can I be held responsible for slip and fall incidents or for damage to property under this service agreement.

## When will the snow be cleared?

In most circumstances, I wait until snow has finished falling before beginning services. The exact timing is determined by the snowfall, and by traffic factors. During regular snow events (less than approximately 10cm), routes are typically completed within 8-12 hours. Although I do my best to service your property before morning and evening commutes, I cannot guarantee the timing.

## Where do you place the snow?

Cleared snow will be placed on your property at my discretion. Following heavy accumulations of snow, space can become limited, and it is understood that snow piles can interfere with your listed service areas, or otherwise interfere with access or parking on your property. Given the challenges of winter, I will do what is best, but cannot commit to honoring client requests about the location or placement of snow under any circumstances. Removal of snow from your property and relocation of snow on your property is not included in this agreement.

## Is the service noisy?

I do my best to limit noise on light snowfalls, I limit use of shovel and snow blowers within reason. However, the gas-powered snow blowers have the potential to disturb you or your neighbors during my visits at any time of day or night.

## How do I cancel my service?

\* You can cancel your services at any time by calling or emailing me. Services can be cancelled immediately or at a later scheduled date. Thank you for choosing my services.

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Customer Name:

Customer Signature:

Date: / /20